

# MTAC Mail Entry Update

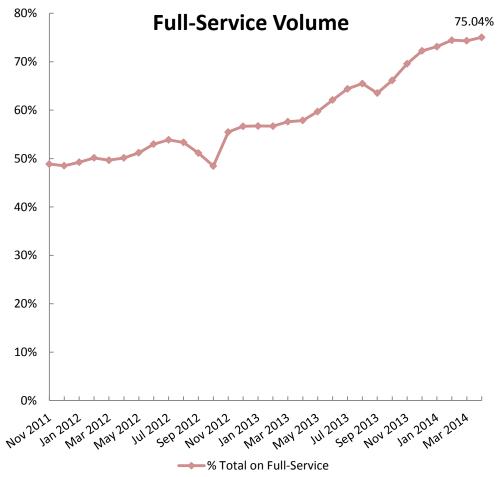


- Full-Service
- eInduction
- Seamless



#### 75% of total volume is Full-Service

- Working towards 100% mailer adoption
- Active Mailer Contact
- Promoting Software vendors with certified solutions





#### **Working To 100% Mailer Participation**

#### **Promote Benefits**

- Access to lowest rates possible
- Visibility
- Free Address Correction
- Permit Fee Retirement
- Mail Anywhere

#### Options to Further Adoption

- Free ACS for residual Single Piece
- Trend Based Move Update Assessments
- DMU
- Postal Wizard Terminal



#### **Full-Service Compliance Metrics**

#### Full Service Electronic Verification Approach

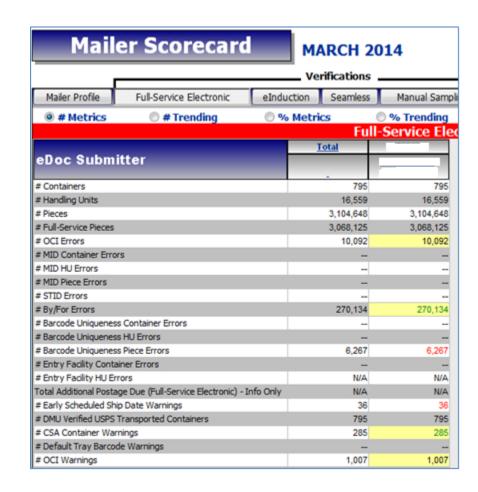
Full Service Verifications	Thresholds	April Percentages
Service Type ID	2%	99.95%
Mailer ID	2%	99.87%
Unique Piece Barcode (IMb)	2%	97.99%
Unique Tray Barcode (IMtb)	2%	99.66%
Unique Container Barcode (IMcb)	2%	99.29%
By/For	5%	89.25%
Co-Palletization (.OCI)	5%	96.76%
Entry Facility	5%	99.95%



#### **Full Service Mailer Scorecard**

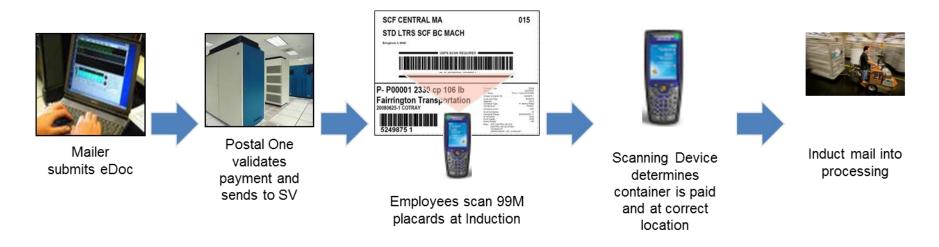
Mailer Profile Full-Service Electronic eInduction Seamless Manual Sampling Entry Point

- Actively working with Mailers on Scorecard Metrics
- USPS fixing Issues/Gaps in Aug. 2014
- Invoice Amount displayed in Oct. using Sept. Data
- No assessments until Jan. 2015





#### Streamlines Drop-shipments and Expedited plant loads



### elnduction will result in quicker appointment processing, reduce errors, and improve revenue protection

#### Paper 8125/8107

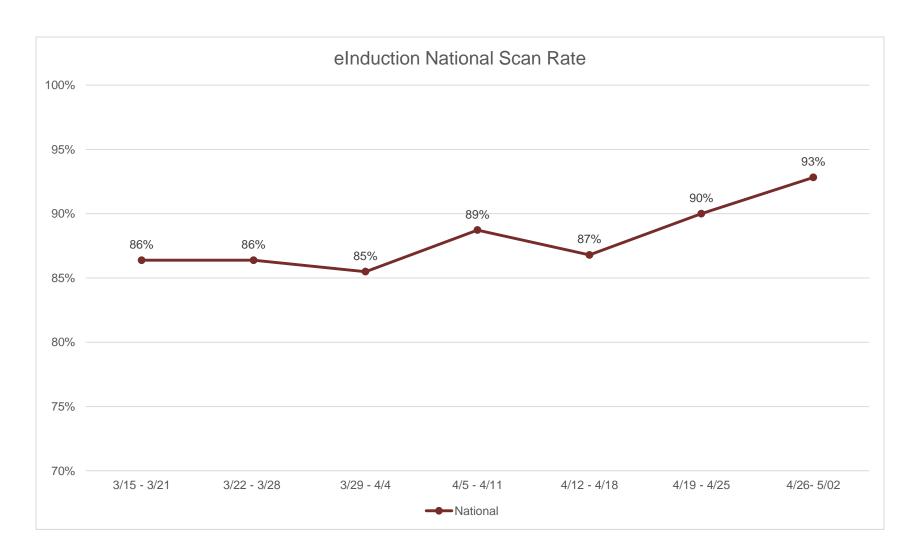
- Paper forms required for all shipments
- Entire shipment is held until resolved
- Appointment issues are resolved by calling origin site (if open)
- Entry discounts and induction location validated manually

#### eInduction

- No paper forms required for drop shipment
- Containers resolved individually
- 24/7 appointment resolution via NCSC
- Automated validation of entry discounts



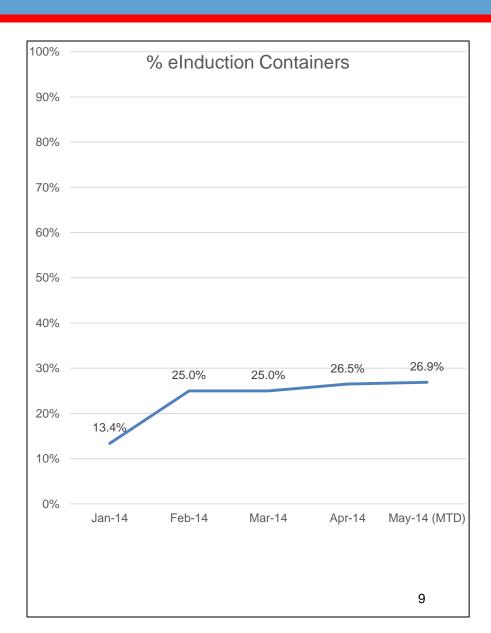
#### eInduction Scan Rate



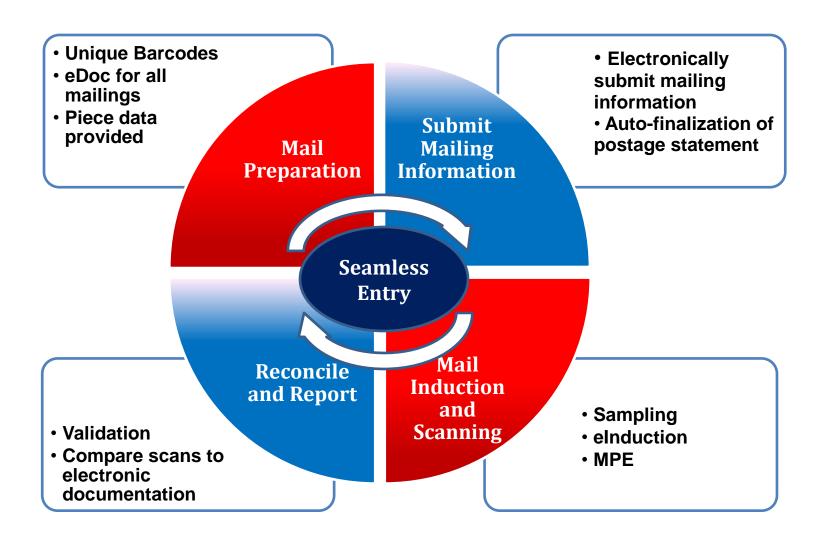


#### **Working To 100% Mailer Adoption**

- 27% Adoption (49 Mailers)
- WG 138 resolving issues
  - Invoicing
    - Invoices available Jan 2015
    - Time to Review/Validate Prior to Assessment
    - Communication/Reporting
  - Non-SV Solution
    - October 2014 Deployment
    - Including Hubs/DDUs











Verification	eDoc	Census	Sampling	Mailer Contact Threshold	Egregious Threshold
Undocumented		X	X	0.5%	0.8%
Delivery Point	X			2%	5%
Move/Update		X		0.5%	0.5%
Nesting/Sortation (MPE)		X		1%	3%
Nesting/Sortation (eDoc)	X			2%	4%
Nesting/Sortation (Sampling)			X	3%	5%
Mail Characteristic			X	0.1%	0.5%
Postage			X	2%	5%
Weight			X	3%	5%



## **UNITED STATES POSTAL SERVICE**Working Toward 100 % Mailer Participation

#### Need your support in Migrating to Seamless

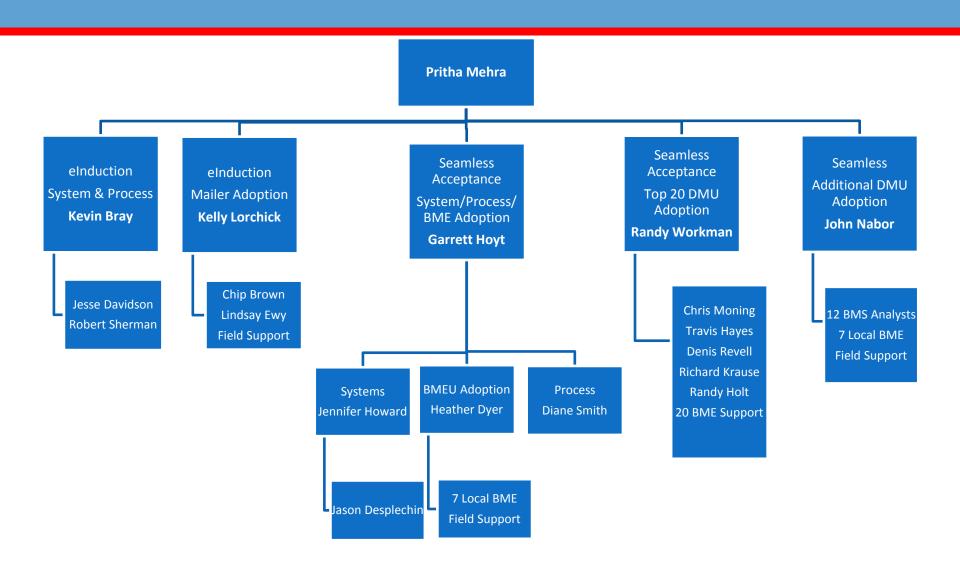
	# Sites	# Pieces	% Total Volume
Seamless Acceptance	21	297,663,342	2.73%
Approved Mailers	58	874,709,085	8.02%
Parallel Mailers	112	2,149,619,944	19.70%
New Parallel Mailers	362	2,012,711,669	18.68%
Total	553	5,334,704,040	49.13%



- 90 Day Focus
  - Aggressively fix system Issues
  - Increase Full-Service, eInduction, Seamless Adoption
  - Enable Seamless Parallel for DMUs Over 90% FS: Jun 1
    - Provides Visibility to Seamless Verifications (Mailer Scorecard)
  - Created Focus Teams to Maximize Mailer Support
    - BMEU vs. DMU
    - By Mailer Size/Type
      - MLOCR, List, CoPal, CoMail, etc.
    - By Product Category where applicable



#### **Focus Teams**





## Bob Rosser Director of Postal Affairs IWCO Direct



#### MSP:

- More efficient and streamlined
- Opportunities to do more without constraints in a 24/7 environment
- Less ongoing risk and costs than traditional DMU verification and MERLIN
- Leads to path of automated decision support
- Proven product quality platform for innovation

#### Mail Owner:

- Transparency and visibility
- Expect this to become new de facto requirements for new NSAs, etc.
- Leads to Bottom-up costing for a change to pricing models



#### WIIFM: What's In It For Me? (Cont'd)

#### Logistics Services Providers:

- More efficient and streamlined operations
  - Without DSMS, 8125s are a bear and cost to manage
  - Without DSMS, eInduction gives the advantages of DSMS to get mail moving
  - With DSMS, eInduction rejects will prevent Undocumented Charges for Seamless clients – potential new revenue stream for justifiable fees.
  - With DSMS, it will reduce early delivery risks from use of existing legacy systems
  - Easier freight claim reconstructions with Seamless/ eInduction for mail on a truck
  - Potential for competitive differentiation if you are able to link content, volume, and work content information reliably for USPS operations (e.g. accurate arrival profile)
  - Quicker and less expensive POD